## Bromsgrove Community Panel 2017

i. We are keen to unders		Co	Jost One		
Please select area		Se	elect One		
Please select area					
2. To what extent do you	agree or disagree	with these s	statements about in	volvement and	influence?
	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly
I like to be involved in decisions affecting District Council services					
I like to be involved in decisions affecting my local area					
I can influence decisions affecting District Council services					
I can influence decisions affecting my local area					
I know who my local councillor is and how to contact them					
0					
Comments:					
Comments:					
Comments:					
3. To what extent do you	agree or disagree	e with these s	statements about be	eing informed?	
	agree or disagree	e with these s	statements about be I neither agree nor disagree	eing informed?	l disagree strongly
	l		I neither agree		I disagree
3. To what extent do you  Information I need from the District Council is	l		I neither agree		I disagree
Information I need from the District Council is easy to find Information I need from the District Council is	l		I neither agree		I disagree
Information I need from the District Council is easy to find Information I need from the District Council is easy to understand I know how to raise a complaint to the District	l		I neither agree		I disagree
Information I need from the District Council is easy to find Information I need from the District Council is easy to understand I know how to raise a complaint to the District Council I know how to pass on a compliment to the District	l		I neither agree		I disagree

4. H	low would you like the Council to keep you informed	1?		
	Letter/Paper Internet Social media Other (please specify):		Face to face Email	
For	the next 6 questions, please think about the last time yo	ои со	ntacted Bromsgrove Dis	trict Council.
5. V	When was the last time you contacted Bromsgrove D	istri	ct Council?	
6. V	In the last week In the last month In the last 3 months  What method of contact did you use?  Telephone Face to face E-mail Post		In the last 6 months In the last 12 months More than 12 months ag Website (on-line form) Other (please specify):	go
7. V	Which service area did you contact?			
	Community Safety Community Services (e.g. Lifeline, Children's Centres) North Worcestershire Economic Development & Reger Elections Environmental Services Finance (e.g. council tax, business rates) Strategic Housing Human Resources Leisure & Cultural Services Planning Worcestershire Regulatory Services Other (please specify):	nerati	on (NWEDR)	
8. H	low satisfied were you with the time it took for them	to re	espond?	
Con	Very satisfied Satisfied Neither satisfied nor dissatisfied nments:		Dissatisfied Very dissatisfied	

Yes		Somewhat		☐ No	
omments:					
0. Did we meet your exp	pectations?				
Yes		Partially		☐ No	
Comments:					
1. To what extent do yo	u agree or disagre	e with these	statements about	waste, recycling	g and the
environment?	ı		1 20		
	I agree strongly	I agree	I neither agree nor disagree	I disagree	l disagree strongly
understand what I can					
place in my green ecycling bin					
can recycle waste easily					
understand what I can					
ake to the household tip and recycling centre					
am aware of the					
council's bulky waste collection service					
My local area is litter free					
My local area is free from					
log mess					
My local area is free from ly tipping					
Public spaces are well					
naintained					
Public spaces have sufficient lighting					
actively try to use less					
energy and water					
am aware of the advice and support available to					
elp me use less energy					
and water					
Comments:					
2. Do you have use of a	car?				
_					
Yes					
■ No					

## 13. To what extent do you agree or disagree with these statements about getting around? I neither I agree I disagree Not relevant I agree agree nor I disagree strongly strongly to me disagree I am satisfied with the service provided by public buses I am satisfied with the train services in Bromsgrove I am satisfied with the service provided by local taxi's- daytime I am satisfied with the service provided by local taxi's- night time Public paths and pavements are safe and easy to get around on Public roads are safe and easy to get around on Congestion is often a problem for me within the District There is sufficient, fairly priced public parking in the District I am aware of the Bromsgrove Urban Rural Transport (BURT) service Comments: 14. To what extent do you agree or disagree with these statements about getting online? I neither Not relevant I agree I disagree I disagree I agree agree nor strongly strongly to me disagree I have the skills and confidence to access information online I can access information and communicate online through a device in my home I can access information and communicate online through a device in my local area Comments:

15. If you say that getting	g on line isn't relev	ant to you, p	lease explain why.		
I don't own a device to	get me online				
☐ I have no access to th					
☐ I have no interest in a		n/communicat	ing online		
Other (please specify)		1,,001111110111001	ing orining		
(					
16. How would you rate t	he provision of th	e following fa	acilities/services in	Bromsgrove D	vistrict?
	Very poor	Poor	Adequate	Good	Very good
Theatre					
Museums					
Libraries					
Village halls/community centres					
Events e.g. Street Theatre					
Indoor sports					
Outdoor sports					
Parks & open spaces					
Allotments					
How would you improve th	ese facilities/servic	es, if appropria	ate?		
Additional comments:					
17. To what extent do you affecting residents of the		e with these		ssues which m	
	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly
There is sufficient support for families					
There is sufficient support for vulnerable individuals					
There is sufficient support for older people					
There is sufficient support for mental health and wellbeing					
There are sufficient opportunities for people to be physically active					
Loneliness is a significant problem in the district					

	I agree strongly	I agree		er agree sagree	I disagree	I disagree strongly
Fuel poverty (struggling to pay for heating/lighting) is a significant problem in the district						
Household debt is a significant problem in the district						
Comments:						
18. To what extent do yo independently?	u agree or disag	ree with the	se statemen	its about so	cial contact an	d living
	l agree strongly	I agree	I neither agree nor disagree	I disagree	l disagree strongly	Not relevant to me
I am able to manage my household finances						
I can get the help and support I need from my family, friends or community						
I know how to access care/support for myself or those I care for						
I am aware of community activities/support in my local area						
I have good access to community activities and/or resources						
I have good social contact with people						
I am aware of the Shopmobility service in Bromsgrove Town Centre						
I am aware of the Lifeline service provided by the council						
Comments:						
19. To what extent do yo	u agree or disag	ree with the	following s	tatements?		
	I agree strongly	I agree	I neither agree nor disagree	I disagree	l disagree strongly	Not relevant to me
The environment in my area is relatively free from excessive noise						
I don't worry about the risk to my health when I go out/buy food from takeaways in my area						

	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly	Not relevant to me
I am confident when I buy goods or services in my area that businesses will treat me fairly						
I am confident when I buy products in my area that they will be safe						
Comments:						
The local Community S the County Council, We Services and the local C local businesses and ve and improve community Each year the CSP carr information that will be	est Mercia Polic Clinical Commo oluntary/comm y safety in our ies out a strate	ce, Hereford issioning Gan nunity organ district. egic assessi	I & Worceste roup. Togeth is ations to remember to form	er Fire and Re per we work v reduce crime e and anti-so	escue Servic vith housing and anti-soc	e, Probation associations, ial behaviour
We would like you to he	elp us with this	process by	answering	the following	questions.	
20. Have you or a member	er of your hous	ehold been t	the victim of a	a crime?		
<ul><li>□ No</li><li>□ In the last 12 months</li></ul>				veen 1 and 5 years	•	
21. Have you or a member	er of your hous	ehold been t	the victim of a	anti-social be	haviour?	
☐ No			Betw	veen 1 and 5 y	ears ago	
☐ In the last 12 months			☐ More	e than 5 years	ago	
22. To what extent do yo safe and respected?	u agree or disa	gree with the	ese statemen	ts about com	munity safety	/ and feeling
	I agree strongly	y Lagree		er agree sagree	disagree	I disagree strongly
Bromsgrove District is a safe place to live compared to the rest of the country						
Bromsgrove District is safer than other areas in Worcestershire						
My local area (within a 15 minute walk) is safer than other areas in Bromsgrove District						
I feel safe outside in my local area after dark						
I feel safe outside in my local area during daylight						
I am treated with dignity and respect in the community						

	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly	
I feel safe and respected			_			
when looked after by						
others I feel people from different						
backgrounds get on well						
in my area						
Having CCTV helps me						
feel safe when I'm out in public						
public						
Comments:						
23. Using your knowledg				s the issues th	at concern you	
most from the list below	(Please tick up to	10 boxes on	nly)			
Burglary			Street drinking			
Robbery (mugging)			Harassment			
☐ Vehicle crimes			Littering			
☐ Hate crime			Fly tipping			
Domestic abuse			Graffiti			
Sexual assault & rape						
				7.0		
Drug taking or dealing			Dangerous dog			
Damage to property			Inconsiderate			
Pedal cycle theft			Neighbour disp			
Rowdy/inconsiderate	oehaviour		Town Centre S	barety		
Nuisance vehicles						
Other (please specify)	:					
Comments:						
24. What do you think are	e the 3 main issue	s that impac	t on Community Sa	fety in Bromsg	rove District?	
(Please tick up to 3 boxe	s onl <u>y</u> )		-			
Drugs			Lack of commu	unity co-operatio	n	
Alcohol misuse			Lack of parenta			
Unemployment or low	income		Poor behaviou			
☐ Young people with no				orevention meas	sures	
Lack of police present				ture & environm		
			_ 1 ooi iiiilastide	tare & environm	ental design	
<ul><li>Not enough deterrent/</li><li>Other (please specify)</li></ul>						
Uniei (piease specify)	•					
Comments:						

25. We are keen to understand what our residents know about emerging community safety matter	s.
Please indicate your level of awareness for each of the following:	

		No knowledge	A little knowledge	Some knowledg	In-depth e knowledge
Hate crime- motivated by person's race, religion, ger or disability					
Modern day slavery- labo vulnerable persons	our exploitation of				
Child sexual exploitation young people that are trick inappropriate relationship					
Cybercrime- internet enak harassment via social med					
Extremism/radicalisation people come to support ter and extremist groups	- the process by which				
Comments:					
26. To what extent do yo in paid employment.	I already do this, I alrea but can't do and	dy do this, I woul	ld like to do I w but I can't th	ould like to do nis, but don't	you undertake I would not like to do this
La ale acció de una al minimo de como	more	more	now	know how	
Look out for neighbours, or anyone who may be isolated or lonely					
Help family or neighbours who are ill or disabled					
Assist someone to use online public services					
Car share or offer someone in your local area a lift					
Volunteer or help run a charity/community group					
Volunteer or help run a local service					
Participate in local decision-making and consultation					
Volunteer to keep my area clean and tidy					
Shop locally and support local business					
Help others to be more active					
Comments:					

## 27. To what extent do you agree or disagree with the following about the way local services are managed and delivered?

	I agree strongly	I agree	I neither agree nor disagree	I disagree	l disagree strongly
Council tax should be increased to help maintain essential services					
Bromsgrove District Council has managed budget decisions well					
Reductions to services have had a significant impact on me					
Further reductions to services would impact me significantly					
Public services would be better managed and delivered by sharing responsibility with another organisation					
Public services would be better managed and delivered by an outside organisation					
Public services should continue to be managed and delivered by Bromsgrove District Council					
I would be willing to pay/pay more for certain services provided by Bromsgrove District Council					
Comments:					
28. To what extent do yo District Council?	u agree or disagre	e that the fol	llowing should be g	given priority by	/ Bromsgrove
	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly
Local economic development, town centre regeneration and employment			0		
Education and skills					
Working with partners on transport and congestion					
Healthy lifestyles and well-being, including mental health					
Maintenance of the landscape and environment					
Bromsgrove's cultural					

	I agree strongly	I agree	I neither agree nor disagree	I disagree	l disagree strongly
Supporting the community and voluntary sector					
Waste and recycling					
Support people to live independently					
Providing welfare and financial support to help residents in maximising income/reducing debt					
Support and empower families and communities					
Provide well maintained community parks and open spaces					
Support the development and delivery of appropriate housing in the District			0		
Reducing homelessness					
Ensure housing in the District is of good quality and accessible					
Support culturally diverse events and arts activities					
Empower residents to get involved and influence decisions					
Comments:					

## **Questions for Equality and Diversity Analysis**

29. V	Which of the following best describes your age?		
	Under 20		60-69yrs
	20-29yrs		70-79yrs
_	30-39yrs		80+ years
	40-49yrs		Prefer not to say
_	50-59yrs		,
0. V	What sex are you?		
	Male		Prefer not to say
	Female		-
	Other (please state):		
31. V	Which of the following best describes your ethnic g	roup	)?
_	White - British, English, Northern Irish, Scottish or Wels	sh	
	White - Irish		
	White - Gypsy or Irish traveller		
	Any other white background (*please specify)		
	Mixed or multiple ethnic - white and black Caribbean		
	Mixed or multiple ethnic - white and black African		
	Mixed or multiple ethnic - white and Asian		
	Any other mixed or multiple ethnic background (*please	spe	ecify)
_	Asian or Asian British - Indian	·	
	Asian or Asian British - Pakistani		
_	Asian or Asian British - Bangladeshi		
_	Asian or Asian British - Chinese		
_	Any other Asian (*please specify)		
_	Black, African, Caribbean or black British - Caribbean		
_	Black, African, Caribbean or black British - African		
_			(f. 1)
_	Any other black British, African or Caribbean (*please s	peci	ily)
_	Other ethnic group - Arab		
_	Any other ethnic group (please specify in box below)		
	Prefer not to say		
Ple	ase specify:		
	How would you describe your sexual orientation?  Bisexual		
_	Lesbian or Gay		
_	Heterosexual		
	Other		

33. What is your religion or belief?	
Atheist Buddhist Christian Humanist Jewish	<ul><li>Muslim</li><li>Pagan</li><li>No religion/belief</li><li>Other</li></ul>
34. How is your physical health, in general?	
<ul><li>Very good</li><li>Good</li><li>Fair</li></ul>	☐ Bad ☐ Very bad
35. How is your mental/emotional health, in general?	
<ul><li>Very good</li><li>Good</li><li>Fair</li></ul>	☐ Bad ☐ Very bad
36. What is your first language?	
English Other (please state):	
37. Are you a volunteer or family carer who looks after needs help with their day-to-day life due to disability, i	
Yes	□ No
38. Do you have any children living with you?	
Yes	□ No
39. Do you consider yourself to be disabled?	
<ul><li>No</li><li>Yes, day to day activities limited a lot</li></ul>	Yes, day to day activities limited a little
40. If you selected 'yes', please select the options belo	w that most apply:
<ul> <li>Blind or partially sighted</li> <li>Deaf (Sign Language (SL) user)</li> <li>Hard of hearing or deaf (not SL user)</li> <li>Learning disability</li> <li>Long term illness or health condition (e.g. lasting more than 12 months)</li> </ul>	<ul><li>Mental health condition</li><li>Mobility impairment</li><li>Speech impairment</li><li>Other</li></ul>